

Maestro smartech

Top experts always at your side

Maestro Digital Systems



A man with dark hair and a beard, wearing a dark grey t-shirt, is shown in profile, focused on working on a complex piece of machinery. The scene is overlaid with a futuristic, blue-toned augmented reality interface. A large, semi-transparent globe icon is visible in the upper center, and various circular and line-based UI elements are scattered across the background. The lighting is cool and industrial, with blue and white tones dominating the scene.

AUGMENTED REALITY CONNECTING YOU IN REAL TIME WITH YOUR SCM SERVICE

Maestro smartech is an innovative solution that provides an interactive connection between customer machine operators and SCM Service.

Through the use of wearable computer devices and special management software, SCM experts can diagnose and solve problems in real time.



MAESTRO SMARTECH. ADVANCED INTERACTIVITY WITH TOTAL OPERATIONAL FREEDOM

The smart augmented reality glasses incorporate video functions, video camera, microphone and speakers equipped with a wireless connection. MAESTRO smartech allows a hands-free bidirectional communication with interactive data sharing.



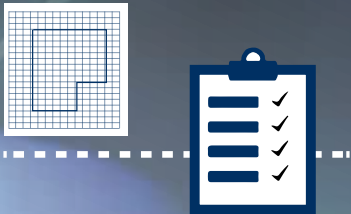
THE MAESTRO SMART GLASSES ALLOW YOU TO:

1



COMMUNICATE IN REAL TIME TO A REMOTE TECHNICIAN WHAT YOU SEE, AS WELL AS VIEW LOCAL DATA ON THE GLASSES SCREEN

2



BIDIRECTIONALLY SHARE MODEL DRAWINGS, SCHEMAS AND CHECKLISTS

3



RECEIVE IN REAL TIME TEXT AND VOICE MESSAGES AS WELL AS EXPLANATIONS FROM REMOTE EXPERTS



Reduced waiting times

Maximum efficiency thanks to the virtual and interactive assistance offered by an expert technician whenever required.



KEY BENEFITS

Easy preparation of company tutorials

Maestro smartech can also be used as an advanced tool for an easy and effective preparation of production and maintenance operators documentation.



Any call for assistance involves a drop in productivity and the cost of sending a technician to the customer.

With Maestro smartech, SCM Service can offer customers assistance by its top experts in a more efficient and targeted manner and in real time.

Reduced costs



Real-time problem solving without requiring on-site service increases machine uptime and cuts technicians' travel costs to zero.

NEFITS



Increased productivity

Helps achieve productivity goals with the capability of scheduling and optimising machining cycles using real-time interaction and the expertise of our technicians who are always ready to assist you whenever required.

Wearing the Smart Glasses, maintenance operators can follow remotely-shared work instructions while keeping their hands free and without having to step away from their machines.



YOUR MAESTRO SMARTECH PACKAGE

- Maestro smartech kit
- Training on use
- Remote support calls priority
- Free remote support
- Personal access to parts e-shop
- Personal access to SCM documentation system



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